Project Closeout Report

Project Name: Legislative Applications Replacement Project

Agency: Legislative Branch

Business Unit/Program Area: Legislative Council

Project Sponsor: John Olsrud
Project Manager: Jim Gienger

	Measurements		
	Met/		
Project Objectives	Not Met	Description	
This section is not applicable since the			
project will not be completed until late			
2008. Refer the "Success Story" section			
for accomplishments to date.			

Schedule Objectives				
Met/	Scheduled Completion	Actual Completion		
Not Met	Date	Date	Variance	
Met	6/1/2007	5/16/2007	Under schedule.	

Budget Objectives				
Met/				
Not Met	Baseline Budget	Actual Expenditures	Variance	
Met	\$737,397.00	\$737,367.00	Under budget.	

Major Scope Changes
None.

Lessons Learned

Statement of Work – The SOW needs to describe significant detail so project objectives and deliverables are well understood by all stakeholders. Many entities need to participate in the review process due to the complex nature of these documents. As such, a great deal of time should be allocated to this process (2 months for us). **Communication –** A communication plan needs to be developed and followed to ensure all stakeholders are kept as informed as they need to be. Communication vehicles may include status reports, product data sheets, project artifacts and deliverables, presentations, prototypes, meetings, conference calls, or demonstrations. Information sharing needs to be timely and include as much detail as is required by the receiver of the information. Too much communication never contributes to project failure. We need to do a better job of communicating during project implementation.

Success Story

NDLC is pleased with the progress made during Phase I and Phase II – Catalyst. Phase I consisted of the following deliverables approved by the Legislative Management Committee in October 2006:

- Business Process Analysis: The Business Process Analysis document reflects the business processes
 supporting the North Dakota Legislative Branch and its bill drafting and legislative management
 activities. Its purpose is to define and describe events, and areas of responsibility within each business
 functional area. In addition, this document identifies business and technical requirements, work flow,
 document and data flow, processes, policies, and procedures executed during the legislative process.
- Functional Specifications: During this activity the business processes were decomposed into the following functional components; Collaboration, Content Creation, Content and Change Management, Information Sharing, Retention and Archiving, Reuse, and Workflow Management. Several components were identified that are critical to supporting the business processes. They include data collection,

- content creation, content management, and publishing. Every use case was described and categorized by functional component.
- Architectural and System Schematics: This document provides the architectural specifications for the system infrastructure. The main sections describe the "current-state" architecture, the "future-state" architecture, the set of conceptual components that comprise the architectures, and sample deployment views of use cases.
- Technical Specifications: This document provides a software view of the functional components
 described in the functional specifications. This document complements the System Design document by
 providing details of the software subcomponents.
- System Design: This document provides the system's level of detail. The architectural components are
 described along with providing information on implementation, security, desktop standards, disaster
 recovery, and metrics for standards. This document complements the Technical Specifications
 document
- Cost Benefit Analysis and Return on Investment Analysis: The Cost Benefit Analysis and Return on Investment document provides an accounting based view to show that the primary business objectives of this project have been met.
- Solution Budget: This document provides an estimation of the costs associated with implementing the proposed Phase II solution as outlined in the System Design and Technical Specification documents.
- The Microsoft Project Plan: This document details the milestones, tasks and resources necessary to meet the Phase II implementation objectives.
- Proof of Concept: This is a more focused demonstration that shows a specific set of use cases applied
 to the proposed set of tools and technologies. The proof of concept (POC) represented a slice of
 functionality across a range of business processes. Many of the coded objects will be reused during the
 Phase II implementation. A POC Profile document was created describing the function demonstrated.

Following Phase I, PTC recommended a Phase II Catalyst stage to accelerate the timelines for the Phase II effort. The Legislative Management Committee approved proceeding with the Phase II Catalyst and work began in December 2006 with completion scheduled for May 2007. The Phase II Catalyst consists of the following approved deliverables:

- Business Process Validation: This activity matched verifiable metrics and measurements to the use cases and business process.
- Foundation Layer Implementation: Several of the development components were established.
- Conference Committee System Development: A custom java application was developed implemented during the 2007 Legislative Session.

Appropriation for the Phase II implementation was established during the 2007 Legislative Session. Full Phase II implementation will now begin.